



The Art of Facilitation: The Essentials for Leading Great Meetings and Creating Group Synergy

By Dale Hunter

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Praise for the Revised Edition of The Art of Facilitation

"The Art of Facilitation picks up where most other books stop. It describes a whole new array of process tools in a totally accessible way. It delves into the underlying ethics of facilitation to clarify complex questions. This book is also beautifully written. After many years in the profession, I was surprised at the subtle way it helped me gain a new understanding of a number of important facilitation dilemmas. A very insightful contribution to the field!"

—Ingrid Bens, M.Ed., facilitation tutor, Sarasota, Florida, and author of *Facilitating with Ease*, *Advanced Facilitation Strategies*, and *Facilitating to Lead*

"Few books attempt such a broad scope and enriching view of group facilitation. Hunter provides a 'philosophy' of group facilitation, mixed with 'how to.' This is an impressive book, integrating a sincere concern for the reader's personal development."

—Sandy Schuman, editor of *The IAF Handbook of Group Facilitation*

"Dale Hunter is a giant among practitioners, one of the pioneers in the field, and *The Art of Facilitation* is a classic. This book distills Dale's years of experience into straightforward, practical advice. Her wisdom comes through in every chapter."

—Sam Kaner, Ph.D., author of the international bestseller, *Facilitator's Guide to Participatory Decision-Making*

"In *The Art of Facilitation*, Dale Hunter treats readers to an exploration of the field of facilitation at the same time she presents her unique approach. Throughout the book, in simple language, Hunter offers a powerful and important message—to facilitate others effectively you must facilitate yourself. Take Hunter's advice and your clients will thank you."

—Roger Schwarz, author of *The Skilled Facilitator* and coauthor of *The Skilled Facilitator Fieldbook*

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Editorial Review

From the Inside Flap

"Dale Hunter has done it again! She has taken what was already a 'must-read' for our industry, updated it, transformed it, and produced both a road map for aspiring facilitators and a value-added toolbox for crafty veterans. The Making Intervention and Processes chapters alone contain more insights than most books in their entirety."

—Michael Wilkinson, author, *The Secrets of Facilitation*

This thoroughly revised edition of the classic book on facilitation offers the most current research available on the topics of facilitation and group dynamics. A comprehensive resource for facilitators, trainers, HR professionals, and consultants, *The Art of Facilitation* describes the profession of group facilitation and the role of a facilitator, and outlines the key elements of facilitation. The book also examines the most common challenges that facilitators face, as well as the ethical issues that pertain to the facilitation process.

Written by Dr. Dale Hunter—acclaimed facilitator, mediator, and coach—this revised edition includes new information on facilitation in organizations, sustainability, therapeutic group work, and online facilitation. The book also includes an examination of the wide range of approaches and methods that have emerged in the field in recent years.

In addition to providing an updated guide to the topic, the book contains a training program that can be used by a group of aspiring facilitators as a peer learning framework. It also includes fifty-two processes that are useful for both facilitators and facilitation educators alike.

About the Author

Dale Hunter is a group facilitator, mediator, coach, and author in the field of facilitation. She is a director of Zenergy, a New Zealand-based company providing facilitation, mediation, and coaching services to government, business, and community sectors.

Stephen Thorpe is a facilitator specializing in online facilitation and a director of Zenergy. He is secretary of the International Association of Facilitators (IAF) and editor-in-chief of *Group Facilitation: A Research and Applications Journal*.

Hamish Brown is a facilitator and registered psychotherapist specializing in psychodrama.

Anne Bailey is a facilitator and a founding director of Zenergy.

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