



# Warehouse Management: A Complete Guide to Improving Efficiency and Minimizing Costs in the Modern Warehouse

By Gwynne Richards

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Warehouses are an integral part of the modern supply chain, involved in sourcing, producing and distributing goods. However, due to the complexities of warehouse operations they can often be one of the most costly parts of the supply chain. Their efficient management is therefore critical for minimizing cost and contributing to an effective and efficient supply chain.

*Warehouse Management* provides a complete guide to best practice in warehouse operations. Covering everything from the latest technological advances to current environmental issues, this book provides a valuable companion to the modern warehouse. The text considers the many aspects of warehouse management, including cost reduction, productivity, people management, performance management, outsourcing, resourcing and costing a warehouse, the role of the warehouse and its manager, equipment, storage systems and health and safety.

Backed up with numerous case studies that demonstrate how to apply new technology, minimize spending, and create efficient, stream-lined operations, this book is a valuable resource for warehouse managers, logistics professionals, operations managers and students of logistics. This updated edition delves deeper into some of the key concepts and includes new case studies and short descriptions for each section of the book.

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#### Review

"This is a book that should be strongly considered as required reading for anyone whose job is even the most tangentially-linked to the supply chain. ...The author has done a great job with this rather hefty book in managing a fine balancing act: providing a LOT of great, informative, up-to-date information for the "supply chain geeks" as well as offering a lot of actionable, helpful, no-hype-just-facts to the rest of us."

(Darren Ingram *Darren Ingram Media*)

"An excellent discussion of warehouse operations, covering virtually all aspects of managing a warehouse from the high level strategic view down to floor level processes."

(Kate Vitasek *author of The Vested Outsourcing Manual*)

"[S]olid manual on warehouse management. ...Gwynne Richards has written a knowledgeable book on warehouse operations that details today's facilities and their management challenges. ...getAbstract recommends this masterful manual to logistics and warehouse managers - especially new ones - as well as to external suppliers, facility planners and designers, and anyone in the supply chain who seeks insight about warehouse operations."

(getAbstract *Inc.*)

"*Warehouse Management* manages to address the full spectrum of knowledge needs on the topic, covering everything from the role of the warehouse and detailed information on picking, to chapters on sustainability, outsourcing, performance management, and the warehouse of the future. At over 400 pages, you are unlikely to get through everything *Warehouse Management* has to offer in one airplane ride, but you are quite likely to wear out and dog-ear plenty of pages that address the challenges and opportunities arising daily in the modern warehouse."

(Kelly Barner *Buyers Meeting Point*)

#### About the Author

**Gwynne Richards** has over 30 years of experience in warehouse management and logistics. He runs his own logistics consulting company, and he provides a number of courses on warehouse and transport management for practitioners. He is a visiting professor and module tutor at the University of Warwick and Hong Kong Polytechnic University. He is also the co-author of *The Logistics and Supply Chain Toolkit* (Kogan Page).

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#### Raul Joyner:

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